



UK SPEEDER CONSULTING LTD

[Parent Handbook]

Company Number: 09421142

Registered Office: Suite 4.5 Barlow House, Minshull Street, Manchester, England, M1 3DZ



Parent Handbook

Welcome and Introduction

Welcome to UK Speeder Consulting Ltd. We are committed to ensuring the welfare, safety, and educational success of the students entrusted to our care. This handbook provides a guide to our guardianship services and outlines what you can expect as a parent or legal guardian. Most students under our care are enrolled in full boarding schools. Homestay accommodation is only used during exeat weekends, half-terms, school holidays, or in exceptional circumstances such as school closure.

The Role of the Guardian and Homestay

Our guardians are the link between students, parents, schools, and homestay families. We ensure students are cared for and supported outside school hours. Homestay providers offer a safe and welcoming home environment during weekends, holidays, or in emergencies.

Safeguarding and Child Protection

This Parent Handbook should be read in conjunction with our Safeguarding & Child Protection Policy, which sets out detailed reporting and response procedures. Copies are available on request.

UK Speeder Consulting Ltd is fully committed to safeguarding and promoting the welfare of children. All staff and homestays undergo Enhanced DBS checks and receive safeguarding training. We follow national guidance and AEGIS safeguarding standards.

Where to Find Our Policies

Our key safeguarding and operational policies are available upon request or on our website. These include:

- Safeguarding and Child Protection Policy
- Prevent/Anti-Radicalisation Policy
- Complaints Policy
- Anti-Bullying Policy
- Missing Student Policy
- E-Safety Policy
- Data Protection Policy

Our Services

We provide full guardianship services including 24/7 emergency support, host family placement, travel coordination, welfare monitoring, academic liaison, and regular updates. We also handle emergency arrangements, holiday care, and crisis intervention.



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Contact Information

Safeguarding Emergency Contact Information (24/7)

Designated Safeguarding Lead (DSL): +44 7385 335 872

Deputy Designated Safeguarding Lead (Deputy DSL): +44 7598 854 558

Transport Arrangements

We arrange airport transfers, local travel, and school-related journeys through trusted and enhanced DBS-checked drivers. Travel details are communicated in advance.

Requesting a Homestay

Parents/students should notify us at least two weeks in advance to request a homestay. We match the student with a suitable, approved host family and confirm details promptly.

Emergency Homestay Arrangements

In case of emergency (e.g., medical issue, suspension), we will arrange immediate, suitable homestay accommodation and notify all relevant parties.

Student Welfare and Academic Updates

We provide regular updates on each student's wellbeing and academic progress. These may include reports, check-ins, and communication with schools and homestays. A summary of these updates is regularly shared with parents to keep them fully informed of their child's welfare and progress.

Expenses and Additional Costs

Expenses such as travel, pocket money advances, school items, or medical fees will be invoiced separately. We aim for transparency and approval wherever possible.

What Parents Can Expect from the Homestay

These requirements apply only when a student is placed in a homestay, which is normally during holidays or short breaks:

Homestays provide:

- A private bedroom
- 3 meals per day (full board)
- Laundry facilities
- A welcoming, English-speaking environment



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- Basic supervision and support
- A safe and clean home

Student Finances

We advise that students have access to sufficient pocket money and, where appropriate, a UK bank account or prepaid card. Parents can request our assistance with budgeting and money handling.

Limitation of Liability

UK Speeder Consulting Ltd and our homestay hosts are not liable for the conduct or behaviour of students, beyond our legal responsibilities. We take reasonable steps to manage risk and intervene as needed, but cannot be held responsible for individual student actions, in line with UK legal standards.

Responsibilities During a Pandemic

In the event of a pandemic, we will follow government and UK Health Security Agency (UKHSA). We will maintain support remotely where needed and provide safe homestay arrangements and isolation facilities when necessary. Communication with parents will remain consistent and prompt.

Complaints Procedure

We encourage parents to raise any concerns promptly. The complaints process is as follows:

1. Contact your child's host family or guardian in the first instance.
2. If unresolved, contact the Designated Safeguarding Lead (DSL).
3. If still unresolved, escalate to the Director of UK Speeder Consulting Ltd.
4. If you remain unsatisfied, you may also contact AEGIS directly for independent advice and support.